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Lizzie 

Community Manager · 2 months ago

SURVEY

[Survey] Enterprise Usage of USSD Codes for Call-Forwarding

Last edited: 1 month ago · 2 replies · [Translate All](#) · [Beta, powered by Gemini](#) ▾

Hello everyone,

We've had some great responses to surveys over the last couple of months, a big thank you to those of you who took the time to give feedback. Regarding the recent app & OS pinning surveys we will be providing a summary of your responses on those shortly.

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Next up, we have a bit of a change of gear, so we're looking for your feedback.

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forwarding on managed devices by issuing USSD (Unstructured Supplementary Service Data) codes in the background. To better understand your usage and specific business requirements, we'd like to kickstart this off with a brief survey to gather your feedback on usage and specific business requirements.

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[What are USSD codes?](#)



USSD codes are often used to trigger specific network-level actions, such as enabling or disabling call-forwarding settings on a device. Some enterprise solutions utilise this functionality to remotely configure these settings for managed devices. This survey should take less than 3 minutes to complete (and if this isn't an important area for you, even quicker).

Click to view survey: [here](#)

It would be great to gather any additional useful information or use cases, please do share more below.

Thanks so much for your time and looking forward to hearing your thoughts.

Lizzie (and the Android Enterprise Team)

Survey



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Kirk

Community Manager • 2 months ago

Thanks [@Lizzie](#), super useful!

[@Moombas](#) [@Alex_Muc](#) [@Michel](#) [@jasonbayton](#) [@mattdermody](#) et al.

Pardon the ping folks but I figured this might be relevant and of interest to you!

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2 replies



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jasonbayton

Level: 4.1: Jelly bean • 2 months ago

Survey might need a tweak? Just because I don't now doesn't mean I wouldn't if the functionality was there for it though!

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Also are you taking requests? Can we have one on AMAPI supporting multi/ephemeral user management next? I'd like to see that before I retire

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1 reply



Lizzie



AUTHOR

Community Manager • 2 months ago

Afternoon! 😊

Great feedback on the survey, thanks [@jasonbayton](#). I've made a slight tweak, as the 'Maybe' option was more of a 'I don't know if we are using USSD currently'. So I've updated this to 'I don't know' in the survey. Hopefully this is clearer.

Regarding survey requests, definitely open for suggestions and even if it's not currently an area that the product team are necessarily researching/exploring then I'd be happy to share the community results with them for future consideration. It would be great to hear if others are keen to see a community survey on this AMAPI feature too.

If you could give me a timeframe for your plans on retirement that would be useful 🙏. But, more seriously, I'll have a look into this one and keep you posted.

Have a lovely weekend and thanks again (hopefully some sunshine, it's still feeling like winter today....).

Speak soon, Lizzie

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Welcome to the Community everyone!



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Moombas

Level 4.4: KitKat • 2 months ago

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We use them only temporarily on issue cases on single devices but in mainline we don't use USSD codes. But instead of those, it would be more likely good to have a possibility to send an action (from MDM/EMM) to the device to disable/enable those without USSD. But this might be for other customers than for us.

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1 reply    2 



Kirk 

Community Manager • 2 months ago

Thanks for sharing your thoughts as always [@Moombas](#)!

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