



Set up custom onboarding for your users

Create personalized onboarding experiences for your users, featuring custom content, links, and your own company branding. Rather than using a generic, one-size-fits-all onboarding approach, you can now provide guidance tailored to your company's unique workflows and practices.

What is custom onboarding?

Discover how custom onboarding helps you create a personalized welcome experience for your Jira users.

[View topic](#)

Manage permissions for custom onboarding

Easily manage who can create and edit custom onboarding experiences in Jira Cloud. Learn how Jira admins can grant permissions to the right team members.

[View topic](#)

Create a custom onboarding experience

Step-by-step guide to setting up custom onboarding experiences for your new users.

[View topic](#)

Understand your custom onboarding data insights

Learn how to track and interpret onboarding engagement and effectiveness.

Explore more

-  [What is custom onboarding?](#)
-  [Manage permissions for custom onboarding](#)
-  [Create a custom onboarding experience](#)
-  [Understand your custom onboarding data insights](#)

System administration

Show more ▼

[Configure email in Jira apps](#)

[Clean out old data using the Site optimizer](#)

- **[Set up custom onboarding for your users](#)**

[Unblock user invites with the admin email audit](#)

[Use the Jira Admin Helper](#)

Community

[Questions, discussions, and articles](#)

[View topic](#)

Was this helpful?

[Yes](#)

[No](#)

[Provide feedback about this article](#)

Still need help?

The Atlassian Community is here for you.

[Ask the Community](#)



[Accessibility](#)

[Privacy Policy](#)

[Terms of Use](#)

[Security](#)

[©2026 Atlassian](#)