



Fitbit Ace

Google LLC

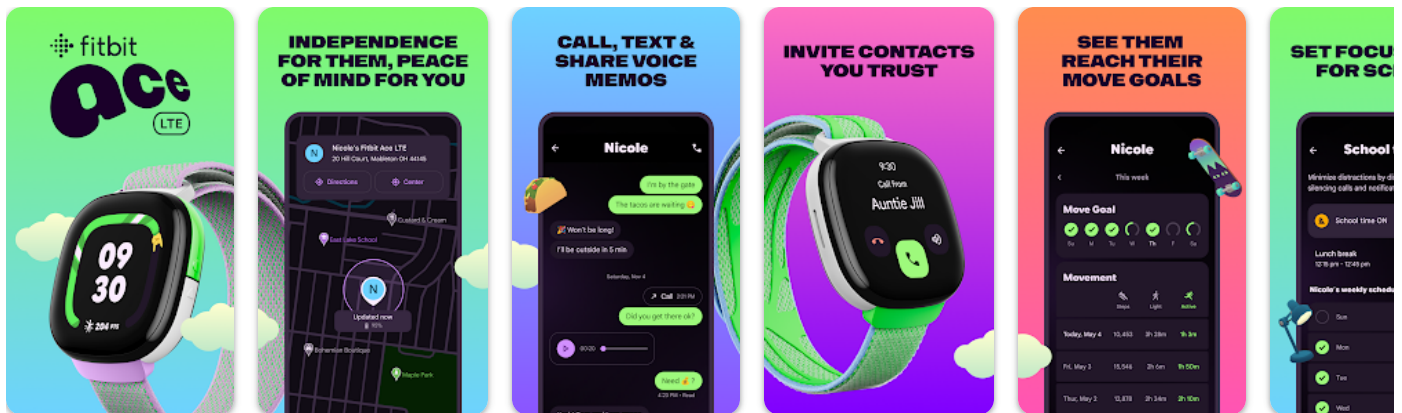
3.1★
368 reviews

 Everyone ⓘ

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About this app



The Fitbit Ace app is your home base for the Fitbit Ace LTE kids smartwatch. Use it to securely call or text message your child, see their location, check in on their activity levels, and manage their contacts. If you're invited as a contact, you can also use the Fitbit Ace app to securely call or send messages to a child's Fitbit Ace LTE smartwatch. *Fitbit Ace LTE device requires a paid Ace Pass data plan. Some features only available for kids with a supervised Google Account. Learn more about privacy for Fitbit Ace at g.co/fitbitace/privacy

Updated on
May 3, 2026

Safety starts with understanding how developers collect and share your data. Data privacy and security practices may vary based on your use, region, and age. The developer provided this information and may update it over time.



No data shared with third parties

[Learn more](#) about how developers declare sharing



This app may collect these data types

Location, Personal info and 9 others



Data is encrypted in transit



You can request that data be deleted



Committed to follow the Play Families Policy

[See details](#)

Ratings and reviews



Ratings and reviews are verified 



Phone



Tablet

3.1



360 reviews



Todd Nguyen



★★★★☆ June 23, 2026

The app is very minimalist, but I don't necessarily mind that. I just need to text or talk to my kids when needed and most importantly, check their location. Everything was working well up until about a month ago. Now it always loses their location. They can be playing outside the house and their location can't be found.



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June 23, 2026

Hi, Todd. We're sorry to hear about this, and we appreciate your feedback. To fix this, please restart the devices, ensure the Google Health app on the kids' devices has 'Always Allow' location permissions, and verify all apps are updated to the latest version. For further assistance, reach out to: <https://support.google.com/googlehealth/gethelp>



D Ziegler



★☆☆☆☆ June 13, 2026

I don't recommend this to any parent, especially if you don't have time to wait on hold w/ customer service for an 1hr, only for nothing to be resolved. We made the mistake of purchasing a subscription for a 1 yr, instead of paying a month2month basis. After getting it set-up for my child, things worked for just 8 days and then a glitch happened when it signed out of my child's account. I wasn't able to contact my child. This is very alarming. I would like a refund, please!

7 people found this review helpful

Did you find this helpful?

Yes

No

Google LLC

June 13, 2026

Hi, there. We're sorry to hear this. Fitbit Premium purchases are final and non-refundable. Learn more here: <https://support.google.com/product-documentation/answer/14816019#fitbit-paid-services> For further assistance, please contact our support team directly at: <https://support.google.com/googlehealth/gethelp>



Kat E.



★★★★☆ May 25, 2026

Device and app are great, but once the watch died, I can't find it anymore, not even see the last location the device was at. So, if I can't find the watch, I will be cancelling this and getting a Samsung watch instead as it handles location a lot better. Also, reception is not great in my area. so very often I would try to call the watch and it would not go through.

3 people found this review helpful



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app, it loads and displays the location of your child's Fitbit Ace LTE when the device was last located. Please see: <https://support.google.com/fitbitacelte/answer/14958921> For more help, reach us at: <https://support.google.com/googlehealth/gethelp>

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What's new

Thanks for using the Fitbit Ace app. The official companion app to the Fitbit Ace LTE kids smartwatch.

App support

More by Google LLC



Google Gemini
Google LLC
4.6 ★



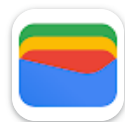
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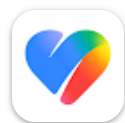


Google Wallet
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4.4 ★



Google Authenticator
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Similar apps



Google Health (Fitbit)
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H Band
Shenzhen Veepoo Technology Co., Ltd.
3.5 ★



RDFit
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3.2 ★



Owlet Dream
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3.4 ★



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Google LLC
3.4 ★



Wear OS by Google Smartwatch
Google LLC
3.7 ★

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