

Configure Adobe auto-provisioning

You can set up automated user provisioning (autoprovisioning) so that any changes you make to user accounts in Google Workspace are automatically synced with this third-party app.

Automated user provisioning operates only on active, suspended, or deleted users. It doesn't include archived users.

Before you begin: Set up SSO for this app (/admin/apps/integrations/adobe-cloud-application)

➤ Get the API access token for the Adobe application

1. Sign in to your Adobe Admin Console.
2. Under **Settings**
➤ **Identity**, click the directory linked to your Google account.
3. On the Settings page for linked directory, go to the **Sync** tab.
4. Click **Go to Settings**.
5. On the **Edit sync settings** page, click **Sync setup**.
6. On the **Configure Sync** page, copy and save the **Secret Token** and the **Endpoint URL**.

➤ Set up auto-provisioning for the Adobe application

1. In the Google Admin console, go to Menu



Apps



Web and mobile apps.

Go to Web and mobile apps (<https://admin.google.com/ac/apps/unified>)

Requires having the Mobile Device Management

(/admin/users/administrator-privilege-definitions#mobiledevice) administrator privilege.

2. Open the **Adobe** application.
3. In the **Auto-provisioning** section, click **Configure auto-provisioning**.
4. Paste the API access token you copied from Adobe.
5. Click **Continue**.
6. Enter the **endpoint URL** you copied from Adobe.
7. Click **Continue**.
8. Verify that all mandatory Adobe attributes (those marked with an *) are mapped to Google Cloud Directory attributes. For optimal license management, Adobe also recommends mapping the **Organization unit path** attribute to:

urn:ietf:params:scim:schemas:extension:Adobe:2.0:User.organizationalUnit
Organizational Units are represented as User Groups in the Adobe Admin Console.
9. Click **Continue**.
10. (Optional) Restrict provisioning to specific groups:
 - a. Enter all or part of a group name in the **Search groups** field.
A list of available groups appears. Select a group to add it and open a new search field.
 - b. If necessary, add more groups and choose a scope.
 - c. To remove any group you added, click
 next to it.
11. Once you're done, click **Continue**.
12. Choose how long deprovisioning actions should be delayed before taking effect.
The amount of time before deprovisioning takes effect can be set to: within 24 hours or after one, 7, or 30 days. Select at least one of these options:
 - When an app is turned off for the user, suspend their account after [*number of days*].
 - When a user is suspended on Google, suspend their account after [*number of days*].

- When a user is deleted from Google, suspend their account after [*number of days*].

13. Click **Finish**.

14. In the **Auto-provisioning** section, click the activation slider.

Note: The activation slider is disabled if Adobe isn't turned on for any users. Click **User access** and turn the app on (/admin/apps/set-up-your-own-custom-saml-app#enable) to enable the slider.

15. In the confirmation dialog box, click **Turn on**.

> Display auto-provisioning

Once provisioning is on, Google starts collecting usage information. You'll see the usage information in the **Auto-provisioning** section. There won't be any numbers next to the event names until you enable provisioning.

The following event names provide the usage information for the last 30 days:

- Users created
- Users suspended
- Users deleted
- Failures

For more information, see Monitor automated user provisioning (/admin/users/advanced/monitor-automated-user-provisioning).

> Edit provisioning scope

You may want to restrict the scope of provisioning to members of groups you define.

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2. Open the **Adobe** application.
3. Click the **Auto-provisioning** section to open the settings page.
4. Under **Provisioning scope**, click **Edit**.
5. Enter all or part of a group name in the **Search groups** field. A list of available groups appears.
 - a. Select a group to add it and open a new search field.
 - b. If necessary, add more groups and choose a scope.
 - c. To remove any group you added, click  next to it.

If a group has users from a secondary domain or from outside the organization, those users are not provisioned.

6. Once you're done, click **Update**.

The next time you edit provisioning scope, the groups you added appear in the **Provisioning scope** window. If you turned on the Adobe application for a set of organizational units, the provisioning scope is restricted to those users in the added groups who are also members of those organizations.

> Deactivate auto-provisioning

To disable auto-provisioning for the Adobe application without losing all the configuration information:

1. In the Google Admin console, go to Menu



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2. Open the **Adobe** application.
3. Do one of the following:
 - In the **Auto-provisioning** section, click the activation slider.
 - Click the **Auto-provisioning** section to open the settings page, then click **Status**
>
Turn off.
4. In the confirmation dialog box, click **Turn off**.

> Define deprovisioning time frames

To define how long deprovisioning actions should be delayed before taking effect:

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2. Open the **Adobe** application.
3. Click the **Auto-provisioning** section to open the settings page.
4. Under **Deprovisioning**, click **Edit**.
5. Choose how long deprovisioning actions should be delayed before taking effect.
The amount of time before deprovisioning takes effect can be set to: within 24 hours or after one, 7, or 30 days. Select at least one of these options:

- When an app is turned off for the user, suspend their account after [*number of days*].
- When a user is suspended on Google, suspend their account after [*number of days*].
- When a user is deleted from Google, suspend their account after [*number of days*].

6. Click **Update** to save your edited deprovisioning configuration.

➤ Remove auto-provisioning

To disable auto-provisioning for the **Adobe** application and remove all the configuration information:

1. In the Google Admin console, go to Menu



Go to Web and mobile apps (<https://admin.google.com/ac/apps/unified>)

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2. Open the **Adobe** application.
3. Click the **Auto-provisioning** section to open the settings page.
4. Under **Delete configuration**, click **Delete**.
5. Click **Delete** to both deactivate auto-provisioning and remove all the configuration information.
Existing users on **Adobe** will not be deprovisioned.

➤ Important: If automatic provisioning stops and you need to reauthorize the application

If the admin password for Adobe has changed, automatic provisioning will stop working. In this case, the original authorization is revoked by Adobe, and you must reauthorize

automatic provisioning.

1. Follow the steps in [Get the API access token for the Adobe application](#) (/admin/users/advanced/configure-adobe-auto-provisioning#adobedup), above, to get a new access token from Adobe.

2. In the Google Admin console, go to Menu



>
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3. Click the **Adobe** application.
4. Click the **Auto-provisioning** section to open the settings page.
5. Under **App authorization**, click **Reauthorize**.
6. Enter your Adobe access token, then click **Re- authorize**.

After reauthorization completes, you're returned to the Auto-provisioning settings page in the Admin console.

Note: Your third-party application might revoke authorization for reasons other than the admin password changing. These reasons can include account inactivity, for example. Check with the documentation for the third-party application for scenarios in which authorization can be revoked.

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