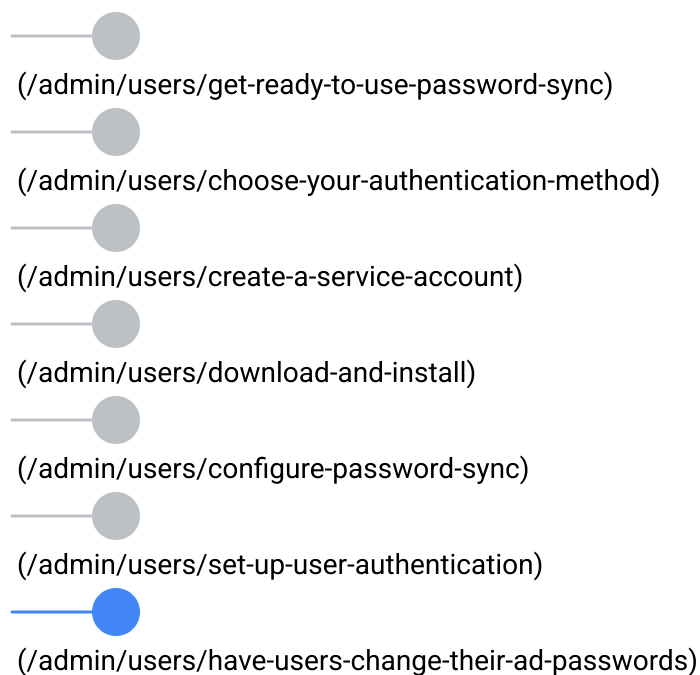


7. Have users change their AD passwords

For Password Sync to synchronize a Microsoft Active Directory (AD) password with a user's Google Workspace or Cloud Identity account, your users must change their Active Directory password. We recommend that you prompt your users to change their password the next time they sign in to Windows.

Important: User passwords must adhere to Google's password guidelines. For details, go to [Create a strong password & a more secure account](https://support.google.com/accounts/answer/32040) (<https://support.google.com/accounts/answer/32040>).

You're on step 7 of 7



Get your users to change passwords

Tip: If you add new users in Active Directory, create the user with an initial generic password and prompt them to change their password the next time they sign in.

1. Ask the user to sign in to Windows using their Active Directory password.

2. Have the user change their existing password.

The new password syncs with the user's Google Workspace or Cloud Identity account within a few minutes.

3. Ask the user to sign in to their managed Google Account with their new password.

Password Sync automatically syncs any subsequent Active Directory password changes to Google.

Related topic

[Troubleshoot Password Sync \(/admin/users/troubleshoot-password-sync\)](/admin/users/troubleshoot-password-sync)

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