



If You Want To...

The information below will help answer your questions about payments from federal agencies. In most cases, you will need to contact the agency that issued the payment. You can find agency contact information at <https://www.usa.gov/agency-index>.

For Individuals

[Expand All](#)

Report a lost, stolen or misdirected check, including how to fill out a claim form —

Contact the paying agency and report the incident. If you need contact information for the paying agency, go to <https://www.usa.gov/agency-index>. The agency will help you with the claims process. You will be sent information on the check claims process, including forms you must return for processing.

If you need help filling out the forms, watch one of the following videos:

[How to complete a claim form \(English\)](#)

[Cómo llenar un formulario de reclamo \(Spanish\)](#)

Check on your tax refund



Find information about a payment



Report the death of a payee



Submit a FOIA request or Congressional inquiry	+
Replace an expired check	+
Update your name or address	+
Receive payments electronically	+
Other Helpful Links	+

For Federal Program Agencies, Financial Institutions, and Others

Get answers to legal questions	+
Get help where fraud is suspected	+
Reclaim payments	+
Submit a FOIA request	+
Submit a Congressional inquiry	+

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Do Not Pay
Payment Integrity and Resolution Services
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Related Links

[Green Book](#)

[Payments by Electronic Funds Transfer \(EFT\)](#)

[Taxpayer Identification Number \(TIN\) Policy](#)

Contact Us

@ [Payment Integrity and Resolution Services \(PIRS\) \(formerly MIPR\)](#)

☎ [855-868-0151](tel:855-868-0151)

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Our [in-person and virtual events](#) provide learning opportunities for fiscal-related topics.

Our [FAQs](#) have extensive lists for what you can do and where you can find it.

CONTACT US

Visit our [Contacts](#) page to find the resources you need.

Still can't find what you're looking for?

Submit a Request Form

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