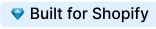




Grapevine Post Purchase Survey



Install

View demo store

Pricing

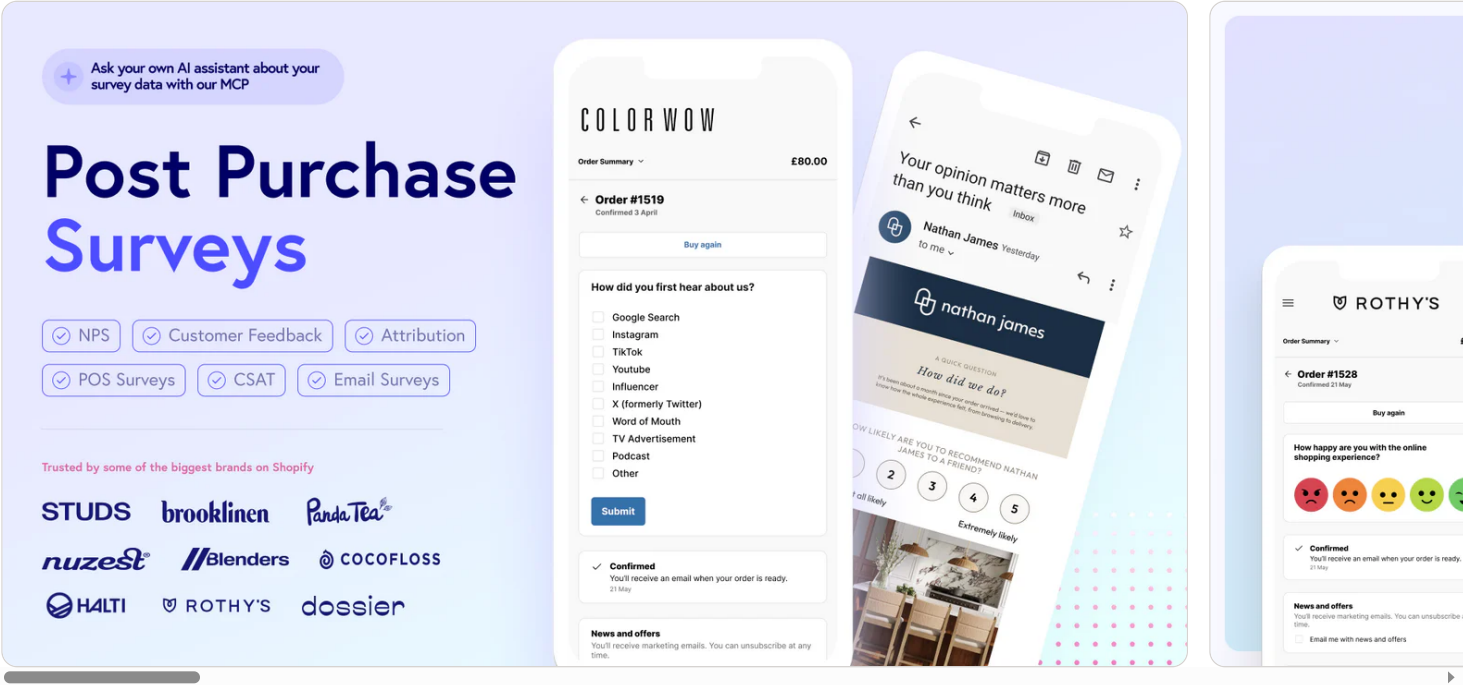
Rating

Developer

\$25/month. Free trial available.

5.0 ★ (177)

Union Works Apps



Post purchase, NPS & attribution surveys you can query with your own AI. Unlimited responses.

Grapevine is a Shopify-native survey platform. Run post purchase, NPS, CSAT, attribution and on- ... [more](#)

- Unlimited post purchase, NPS, CSAT & attribution surveys, no response caps
- See revenue and AOV by channel to learn which marketing drives sales
- Target surveys by order value, product, country, payment method & customer
- Query your survey data with your own AI assistant via our MCP
- Run surveys post purchase, on-site, in email and on Shopify POS

Popular with stores like yours	Based in United States
Languages	English, French, Spanish, German, Italian, Portuguese (Brazil), and Portuguese (Portugal)
Works with	Customer accounts , Shopify POS , Shopify Flow, Shopify Admin, Checkout Extensions, Google Analytics, Google Sheets, Klaviyo, POS, Thank you & Order Status Page
Categories	Surveys Show features
	Analytics Show features

Pricing

Choose the plan that best fits your business.

Complete

\$25 / month

Features

- ✓ Unlimited responses, no overage fees
- ✓ Post purchase, NPS, CSAT & attribution
- ✓ Works on all Shopify plans
- ✓ Revenue & AOV by marketing channel
- ✓ Target by order value, product & more
- ✓ Query your survey data with your own AI
- ✓ Send data to Flow, Klaviyo & GA4
- ✓ Run on-site, in email & on Shopify POS

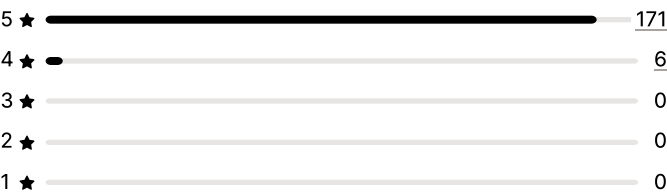
14-day free trial

All charges are billed in USD. Recurring and usage-based charges are billed every 30 days. [See all pricing options](#)

Reviews (177)

Overall rating

5 ★★★★★



Write a review

All reviews

Daily Bloom

United States
Over 1 year using the app
★★★★★

July 9, 2026

I have been a long time user of Grapevine and it has been a super valuable asset for our store. On the odd occasion I have reached out to the team, the team has always been super responsive. I literally asked for a feature last week and the founder reached out today to let me know it's already live. The data we're getting is super useful and our completion rates are great. Highly recommend.

Union Works Apps replied July 10, 2026

Thank you so much for your kind review Chris as well as your detailed feedback on our new MCP AI Connection feature. The ability to analyse open-text responses through our AI ...

Show more

EDGE Vaping

United Kingdom
8 months using the app
★★★★★

July 3, 2026

Great app with loads of functionality. We use it across all our branded sites, and it give us so much insight in to how our customers think of our brands. Outside of satisfaction scores, there is loads of information we can gather. Support is great, as well as the integrations.

Union Works Apps replied July 4, 2026

Thank you for taking the time to submit a review and share your experience, it is much appreciated. It's good to hear that you're gaining valuable insights over and above ...

Show more

Keto Brick LLC

United States
10 months using the app
★★★★★

June 24, 2026

Grapevine has been awesome! Super streamlined workflow for crafting post purchase surveys that aren't invasive or annoying! We are gathering a ton of useful insight each week that's shaping our actions as a company! Highly recommend :)

Union Works Apps replied June 29, 2026

Thank you for your great review of Grapevine Surveys! It's so positive to hear that the survey set-up experience feels streamlined and that displaying surveys and collecting ...

Show more

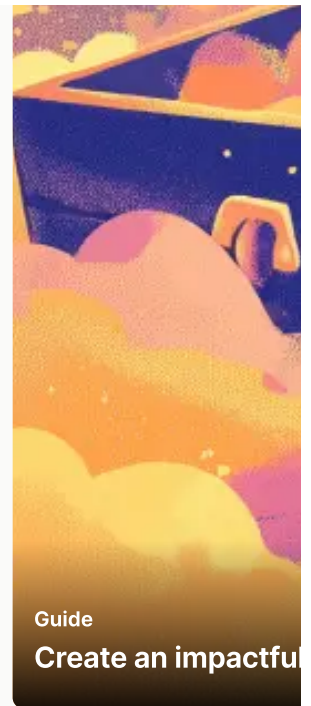
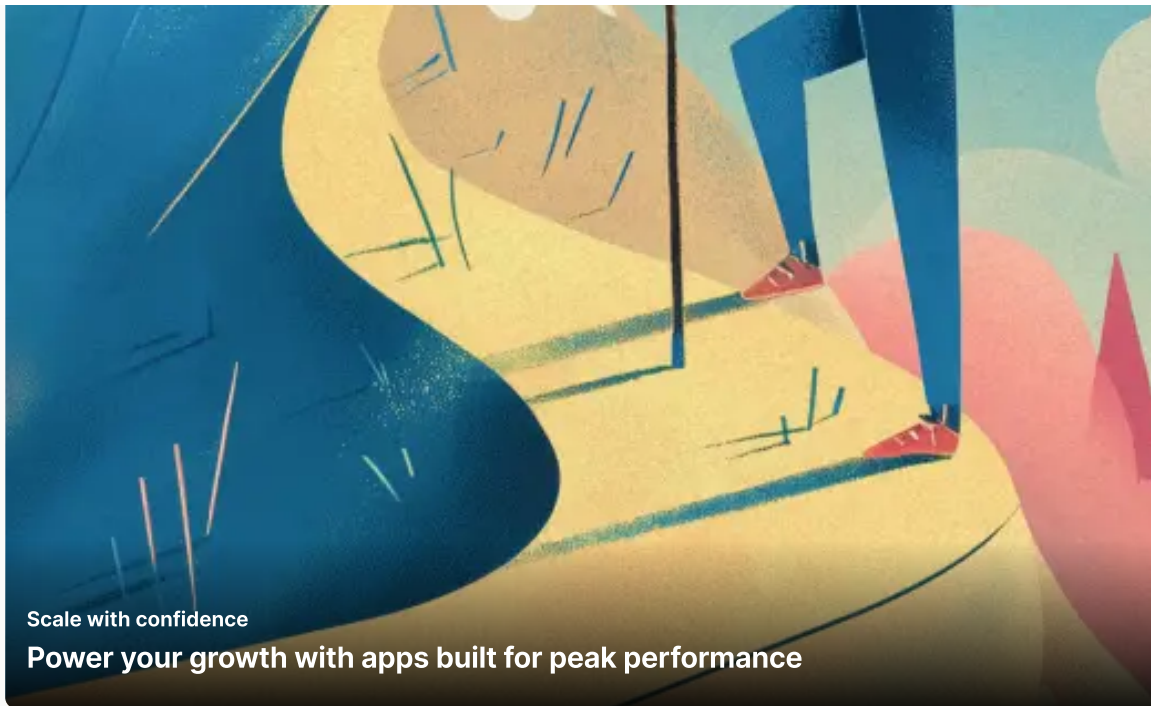
Support

App support provided by Union Works Apps.

Resources	Privacy policy FAQ Tutorial
Developer	Union Works Apps Website 86-90 Paul Street, London, EC2A 4NE, GB
Launched	August 17, 2017 · Changelog
Data access	This app needs access to the following data to work on your store. Learn why in the developer's privacy policy . View customer data: Sensitive data, device and activity data View staff and contributor data: Store owner, staff members View and edit store data: Customers, orders, staff accounts, Online Store See details

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Zigpoll Customer Surveys

5.0 ★ (497) • Free plan available

Post-purchase & on-site surveys for attribution, NPS, & more



Fairing Post Purchase Surveys

5.0 ★ (181) • Free plan available

Post-purchase surveys, AI insights, NPS, MCP, and more.



KNO Post Purchase Surveys

4.9 ★ (108) • Free trial available

Unlock customer insights to improve retention and drive growth

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Selling products

Orders and shipping

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Shipping

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